

OUTBREAK NOTIFICATION: COVID-19 (Novel Coronavirus) Terrace Lodge Long-Term Care Home

To: Families of Residents at Terrace Lodge

From: Administrator, Terrace Lodge

Date: **January 11, 2023**

Subject: COVID-19 **Outbreak** Terrace Lodge

Dear Residents, Families and substitute decision makers of Terrace Lodge Long-Term Care Home,

I am writing to inform you that a COVID-19 outbreak has been declared at Terrace Lodge.

Currently one (1) Resident Home Area, is in confirmed COVID-19 outbreak, However, we do have other respiratory pathogens impacting our other resident home areas.

Southwestern Public Health has confirmed that there are fifteen (15) confirmed positive residents within the one home area and two (2) confirmed staff members. The impacted residents and staff are currently isolating as directed by public health. Our thoughts remain with the staff, residents and their families at this stressful time.

We are continuing to closely monitor all residents and screen staff for symptoms of COVID-19. We continue to work very closely with Southwestern Public Health (SWPH) officials on outbreak management and practices. Staff are continuing to provide care using all recommended precautions of Personal Protective Equipment and diligent hand hygiene for residents on the affected areas. All other staff are wearing surgical masks at all times. We continue to cohort (assign) staff to designated area(s) and cohort residents to their home areas.

Visiting for affected resident homes area is limited to one (1) essential caregiver at a time. General visitors are not allowed on the COVID affected home area at this time. General visiting may continue to take place on the other resident home areas.

For the remainder of the current Terrace Lodge outbreak, updates will be provided as follows:

- Substitute decision makers will be contacted directly for any positive swab results and/or change in resident status
- Updates regarding the number of positive resident and staff cases and changes to visiting/absence guidelines will be posted on the County of Elgin Homes website

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In the meantime, if you have questions about your loved one, please don't hesitate to reach out to us directly. Our medical team, including the doctors, continue to closely monitor the health of our residents. I can assure you that we will continue to take all necessary steps to decrease the risk of spread of the virus and remain dedicated to our residents, your loved one.

Sincerely,

Ashley Temple
Administrator, Terrace Lodge

