

OUTBREAK NOTIFICATION: COVID-19 (Novel Coronavirus) Bobier Villa Long-Term Care Home

To: Families of Residents at Bobier Villa

From: Director of Homes and Seniors Services & Administrator, Elgin Manor

Date: **October 26, 2022**

Subject: COVID-19 **Outbreak** Bobier Villa

Dear Residents, Families and substitute decision makers of Bobier Villa Long-Term Care Home,

I am writing to you to provide notification of a COVID-19 outbreak at Bobier Villa.

Elgin County was notified late this morning of a confirmed COVID-19 outbreak in one resident home area of Bobier Villa. Four residents have tested positive for COVID-19 along with two staff. All residents of the impacted resident home area will be PCR tested; and an update will be provided once testing results have been received. The impacted residents and staff are currently isolating as directed by public health. Our thoughts are with the staff, residents and their families at this stressful time.

We are continuing to closely monitor all residents and screen staff for symptoms of COVID-19.

Elgin County continues to take all necessary steps to decrease the risk of spreading the virus and remain dedicated to the health and safety of our residents and employees at our Long-Term Care Homes. We continue to work very closely with Southwestern Public Health (SWPH) officials on outbreak management and practices. Staff are continuing to provide care using all recommended precautions of Personal Protective Equipment and diligent hand hygiene for residents on the affected unit(s). All other staff are wearing surgical masks at all times. We continue to cohort (assign) staff to designated area(s) and cohort residents to units.

These measures are in addition to other enhanced infection prevention and control measures we are taking, including the Ministry's guidance on visitors, more frequent cleaning, especially in high touch areas like doorknobs, handrails, common areas, staff rooms and seating areas.

Visiting guidelines for the affected resident home area include the following:

- Only Essential Caregivers are permitted to visit the affected unit and must wear a mask, gown, gloves and protective eyewear.
- It is recommended that essential caregivers visiting residents in isolation wear an N95 mask.



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Bobier Villa Long-Term Care Home

- At this time visits to **affected resident home areas** are restricted to 1 essential caregiver visitor at a time.
- General visitors should postpone non-essential visits to residents in the outbreak area for the duration of the outbreak and are encouraged to stay in touch through video conferencing and telephone visits.
- Essential caregiver visitors are encouraged to consider planning your visit during a mealtime to provide additional mealtime support to your loved one. Mealtimes are as follows:
 - Breakfast – 8 – 9 a.m.
 - Lunch 12- 1 p.m.
 - Supper – 5 – 6 p.m.
- An essential caregiver may not visit any other resident or Home for 10-days after visiting a resident who is self-isolating or symptomatic, or after visiting a Home that is in suspect or declared outbreak.

For the remainder of the current Bobier Villa outbreak, updates will be provided as follows:

- Substitute decision makers will be contacted directly for any positive swab results and/or change in resident status
- Updates regarding the number of positive resident and staff cases and changes to visiting/absence guidelines will be posted on the County of Elgin Homes website

In the meantime, if you have questions about your loved one, please don't hesitate to reach out to us directly. Our medical team, including the doctors, continue to closely monitor the health of our residents. I can assure you that we will continue to take all necessary steps to decrease the risk of spread of the virus and remain dedicated to our residents, your loved one.

Sincerely,

Michele Harris
Director of Homes & Seniors Services
Terri Benwell
Administrator, Bobier Villa and Elgin Manor

