To: Families of Residents at Terrace Lodge

From: Director of Homes and Seniors Services & Administrator, Terrace Lodge

Date:  **September 12, 2022**

Subject: COVID-19 **Outbreak** Terrace Lodge Update

Dear Residents, Families and substitute decision makers of Terrace Lodge Long-Term Care Home,

I am writing to you to provide an update regarding the COVID-19 outbreak at Terrace Lodge.

Currently two (2) Resident Home Areas are in confirmed COVID-19 outbreak and one (1) Resident Home Area is in suspect outbreak.

Southwestern Public Health has confirmed that there are twenty-three (23) confirmed positive residents across the Home; and four (4) confirmed staff members. The impacted residents and staff are currently isolating as directed by public health. Our thoughts remain with the staff, residents and their families at this stressful time.

We are continuing to closely monitor all residents and screen staff for symptoms of COVID-19. We continue to work very closely with Southwestern Public Health (SWPH) officials on outbreak management and practices. Staff are continuing to provide care using all recommended precautions of Personal Protective Equipment and diligent hand hygiene for residents on the affected unit(s). All other staff are wearing surgical masks at all times. We continue to cohort (assign) staff to designated area(s) and cohort residents to units.

Visiting guidelines for the affected resident home areas are unchanged from the September 6, 2022 communication.

For the remainder of the current Terrace Lodge outbreak, updates will be provided as follows:

* Substitute decision makers will be contacted directly for any positive swab results and/or change in resident status
* Updates regarding the number of positive resident and staff cases and changes to visiting/absence guidelines will be posted on the County of Elgin Homes website

In the meantime, if you have questions about your loved one, please don’t hesitate to reach out to us directly. Our medical team, including the doctors, continue to closely monitor the health of our residents. I can assure you that we will continue to take all necessary steps to decrease the risk of spread of the virus and remain dedicated to our residents, your loved one.

Sincerely,

Michele Harris

Director of Homes & Seniors Services

Christine Leonard

Administrator, Terrace Lodge