

COVID-19 NOTIFICATION: COVID-19 (Novel Coronavirus) Terrace Lodge Long-Term Care Home

To: Families of Residents at Terrace Lodge

From: Director of Homes and Seniors Services

Date: January 18, 2021

Subject: COVID-19 Update

Dear Residents, Families and substitute decision makers of Terrace Lodge Long-Term Care Home,

Southwestern Public Health has advised that a staff member at Terrace Lodge has tested positive for COVID-19. This is currently the only active COVID-19 case that we have at Terrace Lodge. This individual is following public health direction regarding self-isolation and this is not considered to be a workplace exposure.

There are no reported or confirmed cases of COVID-19 among residents or other staff at Terrace Lodge.

As I have communicated to you previously, please know that our medical team and health care staff continue to closely monitor residents for symptoms of COVID-19 and our entire team is strictly adhering to guidance and directives from the Ministry of Health and Southwestern Public Health (SWPH).

SWPH has directed that residents residing on the wing where the staff member last worked must be tested for COVID-19 today. Staff will notify the Power of Attorney on file if your loved one needs to be tested and resides on this wing.

The team at Terrace Lodge continues to work around the clock to prevent the spread and keep your loved one safe.

Please don't hesitate to reach out to our team if you have questions about your loved one.

Sincerely,

Michele Harris – Director of Homes and Seniors Services