



June 25, 2020

For immediate release

Curbside Pickup now available at Elgin County Library

COUNTY OF ELGIN – Elgin County Warden Dave Mennill is pleased to announce that all ten branches of the Elgin County Library will begin providing Curbside Pickup the week of June 29th, 2020. “We are really pleased that we can start this service as we know that our residents are eager to gain access to library materials after our closure brought on by the pandemic”, stated Warden Mennill. “We appreciate the public’s patience as we gradually roll out this service, especially considering that many of our staff continue to be partially redeployed to other services in the County, especially our long-term care homes.”

Limited hours for Curbside Pickup are available at all ten branches, with the schedule posted on the library’s website www.elgincounty.ca/library. Here is how the service works:

- Active cardholders place a hold using an account on the library’s on-line catalogue or through the MyLibrary! app.
- Once items are ready, please await a phone call from staff to schedule item pick up during curbside hours. Please note the library and washrooms remain closed.
- Enjoy your items! A receipt with the due dates will be included. Please return items in the book drop. Staff appreciate your patience as we process a large number of items. Items may remain on accounts for up to 7 days upon return to allow time for quarantine and processing
- Patrons requiring activation of a new card, or to find out about the status of an existing card, may do so by contacting reference@elgin.ca or by phoning their library branch or (519) 631-1460 x 109.
- Library staff will be wearing personal protective equipment for the safety of staff and patrons throughout the transaction. Library materials have been properly quarantined prior to loan and surfaces involved with the transaction are disinfected after each use. Physical distancing of at least two metres is required should other patrons be present.

“We know that this is just one step in opening our valued library services in a safe manner, but it is an important one as we have re-established some level of library service that provides access in close proximity to all our residents”, stated Warden Mennill. “We will keep the public informed on when we can safely open the interior of our libraries to the public and we ask for your patience as our staff work through a large number of requests”.

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