

# COVID-19 (Novel Coronavirus)

## Public health guidance for taxis and ride shares

### What you can do to keep safe and healthy during a pandemic

April 7, 2020

The following are recommendations to help reduce the risk of community exposures COVID-19 in taxis and ride shares.

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### What you should do:

All drivers must stay home and self-isolate immediately for 14 days if they present with any of the following signs and symptoms:

- Fever
- Cough
- Muscle aches and tiredness
- Difficulty breathing
- Less commonly, sore throat, headache, diarrhea

### Drivers should:

- Ensure Disinfectant wipes have an 8-digit Drug Identification Number (DIN)
- Wipes should be discarded after each use
- Clean and disinfect high touch areas like door handles, arm rests, seat belts, buttons for windows and doors locks with a disinfectant wipe that has an 8-digit
- Employers/vehicle owners should provide all drivers with appropriate cleaning/disinfectant wipes
- Use alcohol-based hand sanitizer of at least 60% ethanol
- If possible, employers/vehicle owners should install a plastic barrier to protect drivers from passenger(s) in the back seat

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### When to disinfect your vehicle:

- At least twice per day
- When visibly dirty
- After transporting medical patients
- After transporting passengers who display respiratory symptoms (cough, sneezing, difficulty breathing etc.)
- If possible, after each client exits the vehicle

### When transporting passengers:

- Ask passengers to sit in the back seat to create physical distance
- Emphasize passengers use respiratory etiquette by coughing or sneezing into a tissue or their elbow
- Encourage alcohol-based hand sanitizer use when entering the vehicle or after coughing and/or sneezing
- When possible, transport as few passengers at a time
- Avoid touching eyes, nose or mouth
- Avoid handling money if possible. If needed, consider using disposable gloves to handle money
- Non-medical masks could be worn by people who are well in conjunction with social distancing

### References

[https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cleaning-disinfection.html?CDC\\_AA\\_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fprepare%2Fcleaning-disinfection.html](https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cleaning-disinfection.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fprepare%2Fcleaning-disinfection.html)

<https://www.publichealthontario.ca/-/media/documents/ncov/factsheet-covid-19-environmental-cleaning.pdf?la=en>

<https://www.toronto.ca/wp-content/uploads/2020/03/8d19-COVID-19-Guidance-for-Taxi-Ride-Share-Employers-Drivers-Vehicle-Owners.pdf>

For official COVID-19 information visit: [www.swpublichealth.ca](http://www.swpublichealth.ca)